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Web Announcement 204

PERM Record Requests Start This Month

The Payment Error Rate Measurement (PERM) program is getting under way this month. Nevada Medicaid/Nevada Check Up providers will start receiving requests for medical record documentation the middle of August 2008, which is earlier in the month than previously reported.

PERM is a federal program mandated by the Office of Management and Budget (OMB) and administered by the Centers for Medicare & Medicaid Services (CMS) to measure the accuracy of payments made for services rendered to Medicaid and SCHIP (Nevada Check Up) recipients. The review will determine if the service rendered was medically necessary and correctly paid in accordance with established policy.

The PERM review will be conducted on Nevada Medicaid/Nevada Check Up claims paid during federal fiscal year 2008 (October 2007 through September 2008); although, the first requests for documentation will focus on claims paid during the period October 2007 through December 2007.

Once providers receive a request for claim documentation, they must submit the information electronically or in hard copy to Livanta LLC within 60 days. If additional documentation is needed, Livanta LLC will send another request and providers will have only 15 days to respond. Livanta LLC will supply the e-mail/ mailing addresses to use when sending in the documents. Providers do not submit the information to First Health Services.

If providers do not respond, do not submit sufficient documentation or miss a deadline, the claim under review will be counted as an error and the Division of Health Care Financing and Policy (DHCFP) will initiate recovery of the claim payment.

For more information, please see the PERM Update in the [Second Quarter 2008 Newsletter](#) posted on this website.